



*Welcome*

**Make you feel like home**

*Homestay Management by Antlerzone*

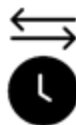


# House Rules



## Unreturned Access Card/Car Tag

RM200 penalty for not returning key/access card/car tag after check-out.



## Early Check-in/Late Check-out

Please inform us in advance for early check-in or late check-out. Early check-in & Check-out subject to availability.



## Guest Responsibility

Guests are responsible for all items in the premises. Any damage or loss will be charged based on the price list.



## Check-in Information

Check-in from 4:00 pm to 10:30 pm for assistance during your arrival.



## Party Policy

Notify beforehand. RM500 fee + penalty for undisclosed parties.



## Prohibition of Illegal Activities

Engaging in illegal activities in the unit is strictly prohibited. Any such activities will be reported to the police.



## Check-out Time

Check-out before 11:00am to avoid extra charges for room preparation.



## Number of Guests

Provide accurate guest count during booking/payment. Extra guests incur RM50/pax charge.



## Guest Responsibility – Belongings

We are not responsible for any forgotten belongings. Please ensure you check thoroughly before checking out.



## Quiet Hours

Quiet hours start at 10 pm. Please respect the peace and quiet for all guests.



## No Pets Allowed

Pets are prohibited in our high-rise units. Penalties and summonses will be enforced as per management guidelines.



## No Smoking Policy

Strict no-smoking policy inside the unit. RM500 penalty for smoking. Smoking allowed on balcony with closed glass door.



## Restricted Fruits

Durians, mangosteens, and dragon fruits are not allowed inside the homestay.

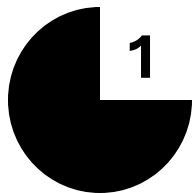


# **Desaru Utama Residence**

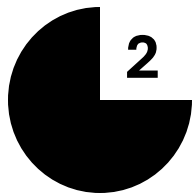
**Unit Number : B-13-16**

**Facility Floor : Level G**

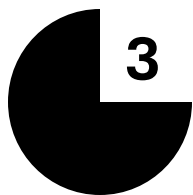
**Parking Lot : Level LG-254&255**



- 跟着地图来到此入口，和保安登记
- Follow the map to this entrance and register with the security guard

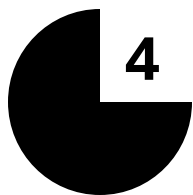


- 登记
- Registration

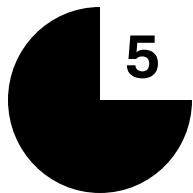


3

- 直走
- Go straight



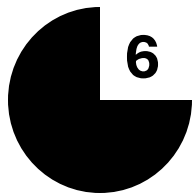
- 跟着黄色指标前往信箱处
- Follow the yellow signs to the mailbox



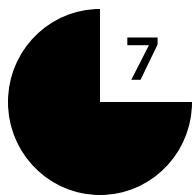
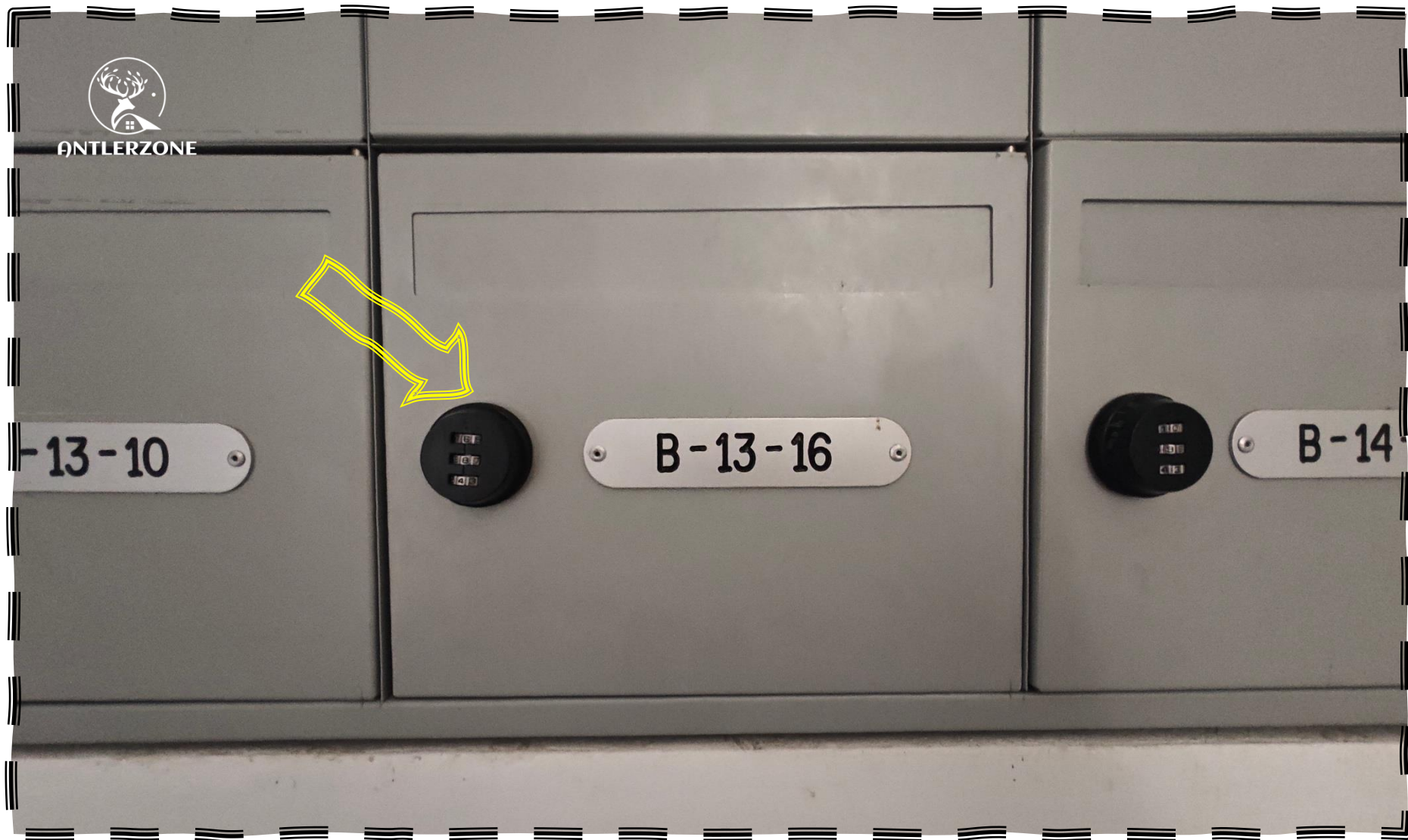
5

- 把车停在红圈处，跟着黄色圆圈前往信箱处
- Park your car at the red circle and follow the yellow circle to the mailbox

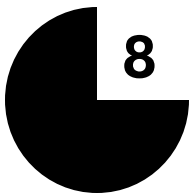




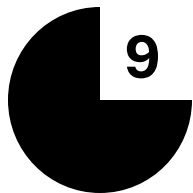
- 进来此信箱处拿钥匙
- Mailbox and get the key



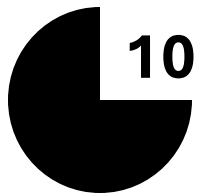
- 您的信箱 B-13-16, 密码会由客服通过信息发送
- Find your mailbox B-13-16, the password will be sent by customer service via message.



- 跟着指标去寻找您的停车位
- Follow the arrow to find your parking lot

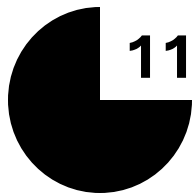


- 直走
- Go straight

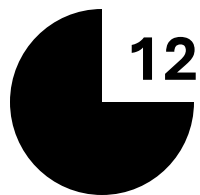


10

- 转右
- Turn right

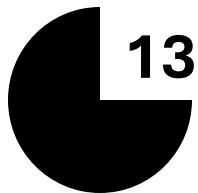


- 直走转右
- Go straight and then turn right



12

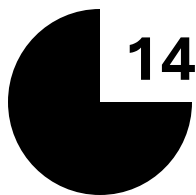
- 注意黄色圆圈的数字，然后直走
- Find this number on the yellow circle and then go straight



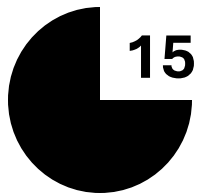
13

- 您的停车位将在您的右侧
- Your parking lot will be on your right side



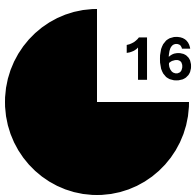


14 • Parking lot LG-254 / 255



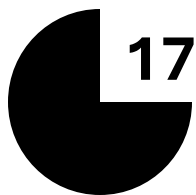
15

- 停好车后，来到刚刚的block B lobby
- After parking, come to the block B lobby just now you reach



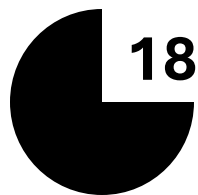
16

- 使用門卡扫描
- Use the door card to scan



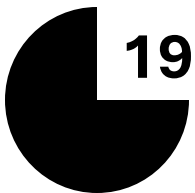
17

- 跟着箭头转左
- Follow the arrows turn left



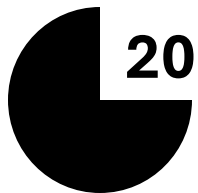
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- 使用电梯上楼
- Use the lift to go up



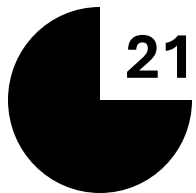
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- 使用门卡扫描，然后按下楼层13
- Use the door card to scan, then press floor 13



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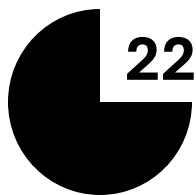
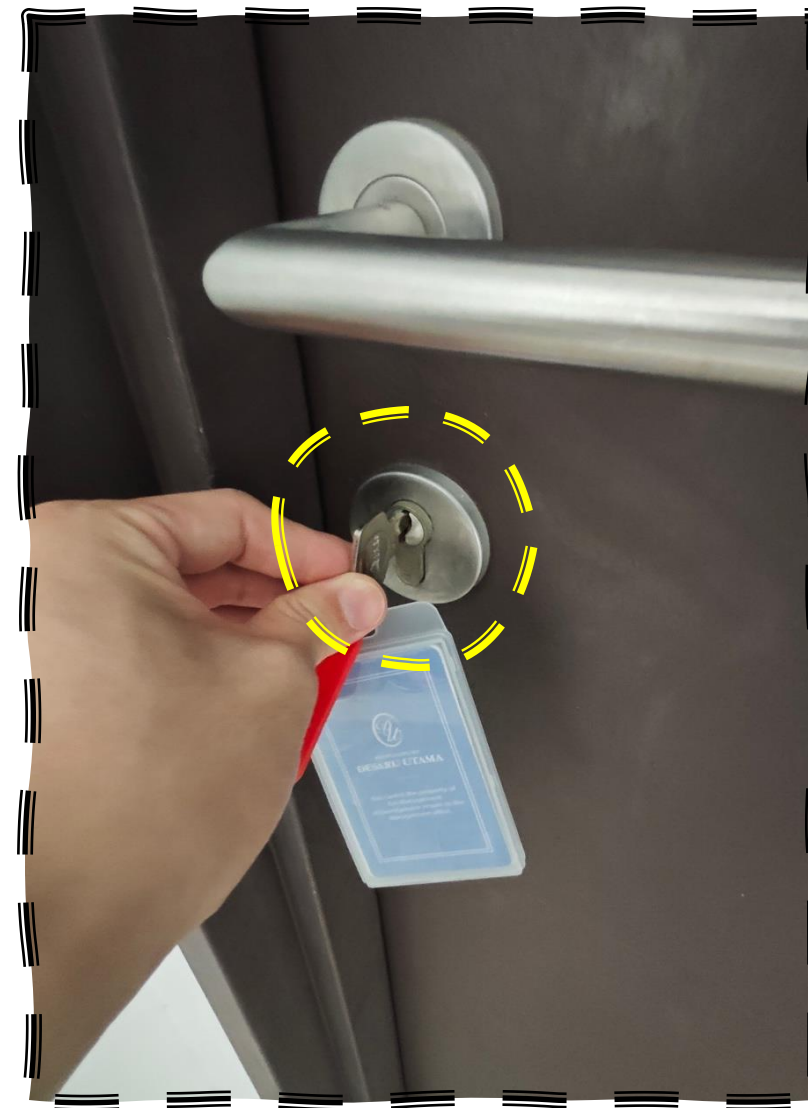
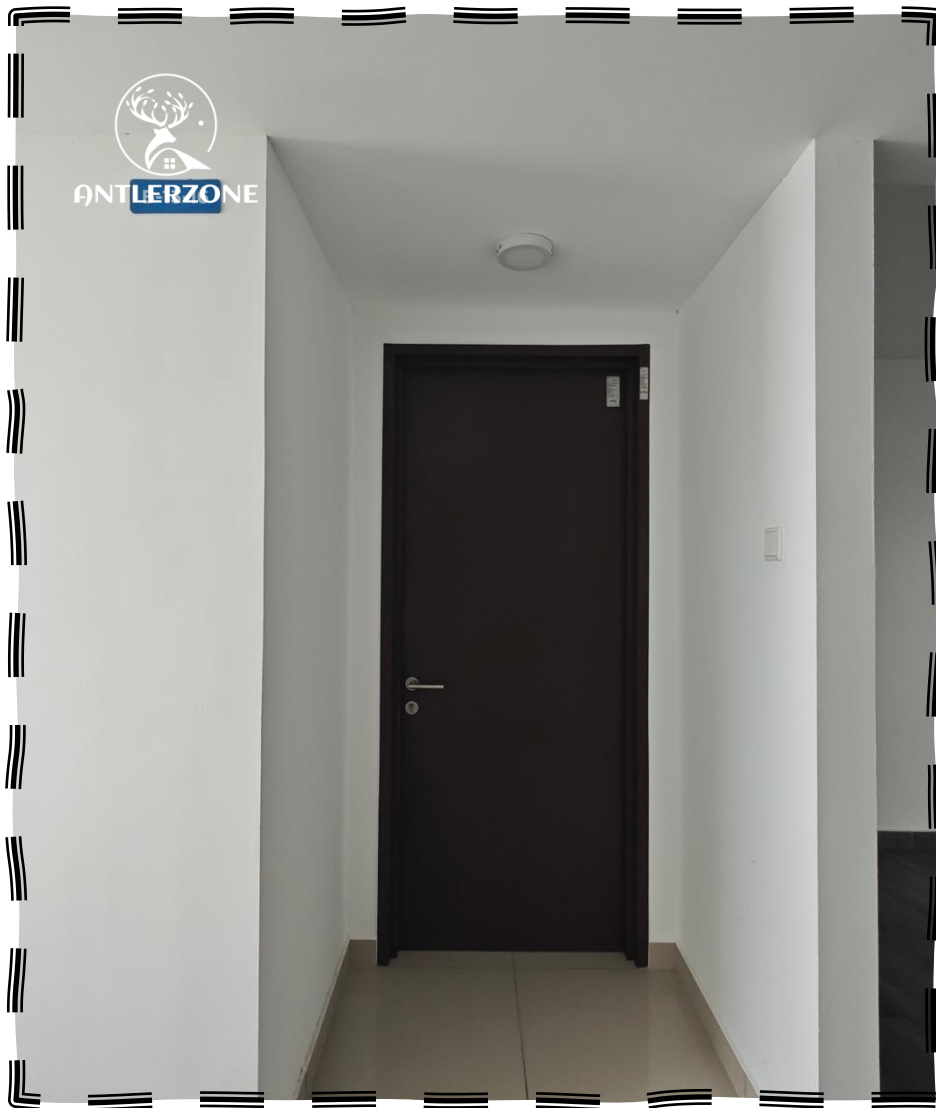
- 转右
- Turn right



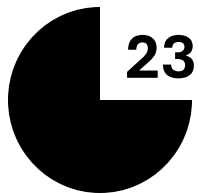
21

- 您的单位就在您的右侧
- Your unit is on your right





- 13-16 就是您的单位，用钥匙解锁即可
- 13-16 is your unit. Use the key unlock it



23

- **Access card x2, Main door key x1**
- 务必把这些物品归还回信息里谢谢
- Please make sure to return these items as mentioned in the instructions. Thank you.

*Thank you*

**诚心感谢您选择了我们的民宿,您的任何反馈将  
是我们前进的动力**

*We sincerely thank you for choosing our homestay. Any  
feedback from you will be our driving force for  
improvement.*



**ANTLERZONE**