



*Welcome*

**Make you feel like home**

*Homestay Management by Antlerzone*



ANTLERZONE

# House Rules



## Unreturned Access Card/Car Tag

RM200 penalty for not returning key/access card/car tag after check-out.



## Early Check-in/Late Check-out

Please inform us in advance for early check-in or late check-out. Early check-in & Check-out subject to availability.



## Guest Responsibility

Guests are responsible for all items in the premises. Any damage or loss will be charged based on the price list.



## Check-in Information

Check-in from 4:00 pm to 10:30 pm for assistance during your arrival.



## Party Policy

Notify beforehand. RM500 fee + penalty for undisclosed parties.



## Prohibition of Illegal Activities

Engaging in illegal activities in the unit is strictly prohibited. Any such activities will be reported to the police.



## Check-out Time

Check-out before 11:00am to avoid extra charges for room preparation.



## Number of Guests

Provide accurate guest count during booking/payment. Extra guests incur RM50/pax charge.



## Guest Responsibility – Belongings

We are not responsible for any forgotten belongings. Please ensure you check thoroughly before checking out.



## Quiet Hours

Quiet hours start at 10 pm. Please respect the peace and quiet for all guests.



## No Pets Allowed

Pets are prohibited in our high-rise units. Penalties and summonses will be enforced as per management guidelines.



## No Smoking Policy

Strict no-smoking policy inside the unit. RM500 penalty for smoking. Smoking allowed on balcony with closed glass door.



## Restricted Fruits

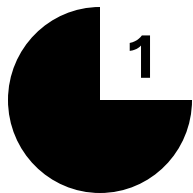
Durians, mangosteens, and dragon fruits are not allowed inside the homestay.



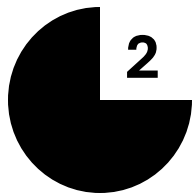
# Desaru Maris Residence

**Unit Address**

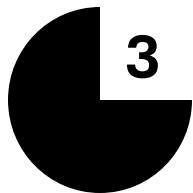
No 5, jalan embun 6



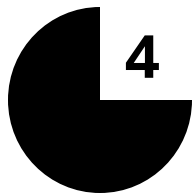
- 跟着地图来到此入口，和保安登记
- Follow the map to this entrance and register with the security guard



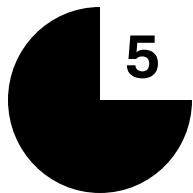
- 登记
- Registration



- 直走
- Go straight

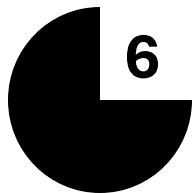


- 直走
- Go straight

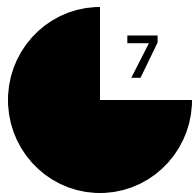


- 直走左转
- Go straight, turn left.

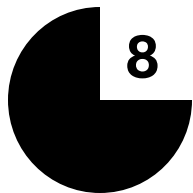




- 转进 JALAN EMBUN 6
- Turn into this JALAN EMBUN 6.

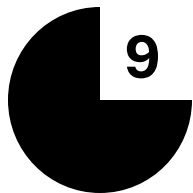


- 这就是您预定的民宿
- This is the homestay you booked.

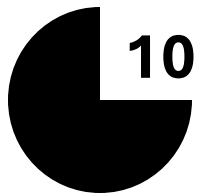


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- 联络客服， 客服打开大门
- Contact customer service, they will open the auto gate.

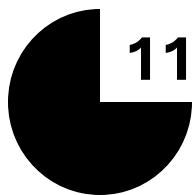


- 刚到的顾客需联络客服，客服将会再次打开此门（拿到卡后跟着指示开门）
- Customers who have just arrived need to contact customer service, they will open the door again (after getting the card, follow the instructions to open the door).



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- 打开门后，电动门钥匙和RFID在盒子里
- After opening the door, the auto gate key and RFID are in the box.



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- **RFID x1, Access card x1, Auto gate key x1**
- 务必把这些物品归还回信息里谢谢
- Please make sure to return these items as mentioned in the instructions. Thank you.

*Thank you*

**诚心感谢您选择了我们的民宿,您的任何反馈将  
是我们前进的动力**

*We sincerely thank you for choosing our homestay. Any  
feedback from you will be our driving force for  
improvement.*



**ANTLERZONE**